SSPPS Office of Experiential Education
Preceptor News

Preceptor Spotlight: Maggie Box, Pharm D, BCPS-ID

Infectious Disease Clinical Pharmacy Specialist at Scripps Memorial Hospital
Training : Pharm D from the University of Nebraska College of Pharmacy
Residency : PGY1 at the Phoenix VA, PGY2 in infectious disease at UCSD
Specialty : Infectious disease

Preceptor Tools & Tips : One thing I find helpful with my students is to 'make them think out loud', in particular when I ask them a question they tell me they don't know the answer to off the top of their head. I find by making them describe their thought process out loud and providing them with a little guidance, they often know the answer and just needed help in how to approach the question. I also try to make sure the students are having some fun on my rotation – I believe they perform better if they are enjoying what they are doing, while learning.

Welcome Amber Berean!

Congratulations to Kristine McCabe on her promotion to Senior Analyst within the Radiology Administration Department of the UC San Diego Health System. Amber Berean, who previously worked in the SSPPS Dean's Office, has replaced Kristine as IPPE Experiential Education Coordinator.

Links

SSPPS Home Page

OEE Website

E*Value Log-In Page

10 Tips on Writing Good Multiple Choice Questions

We Welcome Feedback!

Do you have any suggestions for the next newsletter? Would you like to contribute an article? Questions for the OEE staff? Please feel free to contact us!

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Amber Berean aberean@ucsd.edu 858.822.7803

UC San Diego
Skaggs School of Pharmacy and Pharmaceutical Sciences

Preceptor Information for a Student in Distress

Steps to take if you are concerned about a student's well-being :

1. Privacy – Offer to meet with the student privately
2. Listen – Determine the source(s) of distress
3. Acknowledge – Make sure they know you are listening and understand
4. Show your concern – Show empathy toward their concerns
5. Offer to help – "I can help with obtaining resources or other support that you need?"
6. If the student wants assistance – "Is it okay if I talk with your Office of Experiential Education to get help for you?"

SSPPS Office of Experiential Education Contacts :

- James Colbert, Associate Dean for Experiential Education, Office (858) 822-6699 / Cell (858) 774-0122 jcolbert@ucsd.edu
- Lisa Avery, APPE Experiential Education Coordinator, (858) 822-2216 mavery@ucsd.edu
- Amber Berean, IPPE Experiential Education Coordinator, (858) 822-7803 aberean@ucsd.edu

CAPS (Counseling and Psychological Services) on UC San Diego Campus :

- Hours : 8:00am-4:30pm, (858) 594-3755, Galbraith Hall Room 190 (located near Revelle Plaza)
- Same Day Urgent Care appointments are also offered. See the CAPS website for more information: http://caps.ucsd.edu/.

San Diego Access and Crisis Hotline :

- (888) 724-7240 (7 days a week / 24 hours a day)
- Online Chat: Live Chat (4pm-10pm / Monday-Friday)
- Counselors are available to talk to free of charge. This service is completely confidential.

However, if a student mentions or is observed to have :

- Frequent thoughts of death or harming themselves or others (with or without a plan)
- Inability to care for themselves (eat, sleep, grooming/self-care)
- Failure to fulfill obligations at school, work or within personal relationships

*****THIS IS AN EMERGENCY AND A CRISIS AND THEY NEED IMMEDIATE HELP!*****

- Call 911 if you feel there is an immediate threat to a student's wellbeing.
- If not an immediate threat, call the Office of Experiential Education, and we will work with the student and the Office of Student Affairs to arrange appropriate care with CAPS.
- After business hours (4:30pm-8:00am weekdays, or on weekends) :
  - Call CAPS Crisis Line (858) 534-3755. Follow instructions for contacting emergency assistance.
- Contact Associate Dean for Experiential Education to inform him of the situation : James Colbert (858) 774-0122

Upcoming Events

IPPE Preceptor Webinar : All IPPE preceptors are invited to attend a webinar presentation hosted by Dr. Kelly Lee, Associate Dean for Assessment and Accreditation.
There will be two opportunities to participate:
Tuesday, June 16, 4:00 p.m.
Wednesday, June 17, 8:00 a.m.
You may join one of the webinars by visiting: http://www.readytalk.com, and entering the code 8225590 in the "Participant, Join a Conference" field.
We encourage you to join one of these webinars to stay up-to-date and get your questions answered. If you have any questions regarding the webinar, please contact Laurie Cartlidge at (858) 822-0445 or lcartlidge@ucsd.edu.

Preceptors' Conference : "Show Me the Money! Pharmacoeconomics in the Pharmacy Practice Landscape" will be the theme of the Summer Preceptors' Conference. The conference will be held at the UCSD Skaggs School of Pharmacy and Pharmaceutical Sciences on **Saturday, June 27 from 8:00 a.m. - 12:00 p.m.** The conference will focus on current concepts in pharmacoeconomics and provide helpful tips for the practicing pharmacist in diverse practice sites. If you are interested in attending, please R.S.V.P. to Amber Berean aberean@ucsd.edu by June 1, 2015.

Preceptor Skills Workshop : Steve Schneid, MHPE, will be leading the Summer Preceptor Skills Workshop "Approaches to Effective Preceptor Teaching" at Skaggs School of Pharmacy and Pharmaceutical Sciences (SSPPS) on **Saturday, August 1 from 7:45 a.m. – 12:00 p.m.** The training will be a refresher course for experienced preceptors and a learning opportunity for new preceptors and residents. Mr. Schneid will focus on such skills as preceptor teaching roles, a systematic approach to clinical teaching, asking effective questions, developing teaching scripts, and promoting self-directed learning. There will also be an expert preceptor panel discussion on suggested topics from attendees. The invitation for this event is forthcoming. If you are interested in attending, please R.S.V.P. to Amber Berean aberean@ucsd.edu by July 6, 2015. We will provide copies of the book "Getting Started as a Pharmacy Preceptor" by Dr. Dr. Randall E. Doty to the first 70 individuals who sign up. Individuals have to be present to receive copies of the book (they cannot have others obtain copies of the book in their absence).

Preceptor Resources

Did you miss a preceptor event? Would you like to refer back to slides from an event you attended? Please see the OEE Website for helpful links and tips.

Preceptor Training & Resource Network: Through our partnership with the Pharmacist's Letter, you have access to the Preceptor Training & Resource Network. Here's what your access to Preceptor Training & Resource Network includes:

- Access to University of California San Diego's preceptor requirements, preceptor application forms, school specific training modules, etc.
- Preceptor CE (home-based courses and live webinars)
- Sample student syllabi, activities, assignments and schedules
- Orientation, grading and evaluation tools
- Targeted professionalism, patient safety and practice-based teaching resources
- PL Journal Club (APPE teaching tools)
- Pharmacy 101 (IPPE teaching tools)
- End-of-rotation exams

If you need assistance setting up your access, please contact Amber Berean aberean@ucsd.edu.

Reminder of SSPPS Rotation Absence Policy

- Students are to contact both their preceptor and the Office of Experiential Education (Lisa Avery lavery@ucsd.edu for APPEs and Amber Berean aberean@ucsd.edu for IPPEs) if they are unable to attend the rotation due to illness or emergency.
- Missed rotation time will need to be made up at the discretion of the preceptor.
- The preceptor's approval needs to be secured in advance if a student needs to be absent on a scheduled rotation day.
- A plan should be developed by the preceptor and student for the completion of missed time from the rotation, if the preceptor deems necessary.
- Conditions for excused absences: Students are encouraged to attend professional meetings and interviews required for residency application activities. It is the responsibility of the student to organize these dates in ways to minimize the impact on their educational experiences. Students are expected to work with their preceptors when planning/scheduling interview dates.

Do You Have a Volunteer Appointment with SSPPS?

Benefits of a Voluntary Appointment

- Proxy access to the library system
- Able to physically use the library services
- Able to access recreational facilities
- Able to use the UCSD Bookstore (includes educational pricing on software and hardware)
- Utilize the UCSD shuttle bus service
- Placed on seminar listserv
- Eligible for reimbursement for poster presentations and/or meeting registration (see website for details)

Proxy Access to the UCSD Library System

Once preceptors have an active voluntary appointment with the School, they are eligible for proxy access to the UCSD library system.

1. For questions about the voluntary appointment process, please contact Doreen Lacy at 858.822.5506 or dlacy@ucsd.edu
2. To initiate the process for proxy access to the library please contact Andrina Marshall at amarshall@ucsd.edu (please allow one week for processing)