

Community Pharmacy Rotation Site Professionalism

by Chris Woo, Pharm.D.
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The Oath of a Pharmacist

"I promise to devote myself to a lifetime of service to others through the profession of pharmacy. In fulfilling this vow:

- * I will consider the welfare of humanity and relief of suffering my primary concerns.
- * I will apply my knowledge, experience, and skills to the best of my ability to assure optimal outcomes for my patients.
- * I will respect and protect all personal and health information entrusted to me."
- * I will accept the lifelong obligation to improve my professional knowledge and competence.
- * I will hold myself and my colleagues to the highest principles of our profession's moral, ethical and legal conduct.
- * I will embrace and advocate changes that improve patient care.* I will utilize my knowledge, skills, experiences, and values to prepare the next generation of pharmacists.

I take these vows voluntarily with the full realization of the responsibility with which I am entrusted by the public."

Job versus Profession

Job

"Just Over Broke"

Minimal education/little experience required

Profession

Commitment to higher level - education/training

Requires critical thinking skills

Ability to master technique

Desire to expand one's knowledge

Profession

A vocation founded upon specialized educational training, the purpose of which is to supply objective counsel and service to others, for a direct and definite compensation, wholly apart from expectation of other business gain.

New Statesman, 21 April 1917 article by Sidney Webb and Beatrice Webb

Milestones that mark an occupation being identified as a profession

- 1) It became a full-time occupation;
- 2) The first training school was established;
- 3) The first university school was established;
- 4) The first local association was established;
- 5) The first national association was established;
- 6) The codes of professional ethics were introduced;
- 7) State licensing laws were established.

Perks, R.W. (1993): Accounting and Society. Chapman & Hall (London); ISBN 0-412-47330-5. page 2.

Professional Attire

Clean smock and clothes, nametag
Shirt and tie
Skirts at least at the knee
Shoulders covered/no low-cut tops
Clean shaven/trimmed facial hair
Groomed hair
Close-toed shoes you can walk in
No tennis shoes or jeans

Professional Attitude

Enthusiastic
Courteous
Engaged
Caring
Industrious
Positive
Calm
Knowledgeable
Prepared

Professional Behavior

*Respectful
*Cooperative
*Punctual
*Attentive
*Trustworthy
*Ethical
*Accountable
*Health Insurance Portability and Accountability Act (HIPAA)

Professional Behavior (continued)

Always be ready.

Anticipate needs and questions.

Always keep preceptors informed.

If unable to come in, call immediately.

Never guess....look it up.

Keep personal calls or texting only on breaks.

Submit completed work on time.

Be well rested before coming to the pharmacy.

Focus on the patient.

Professional Organizations

Join and participate in professional organizations.

Network.

Become legislatively active.

Continuing education/lifelong learning.

Perform community service.

Volunteer for non-pharmacy organizations.

Run for office.

Be an advocate for the profession.

Model Behavior

Don't just tell them what do so....show them, in your actions.