

#### **Applied Pharmacoeconomics and Outcomes Research Forum**

March 7, 2016

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Executive Director Clinical Pharmacy & Performance Improvement





# Agenda



• IPA's

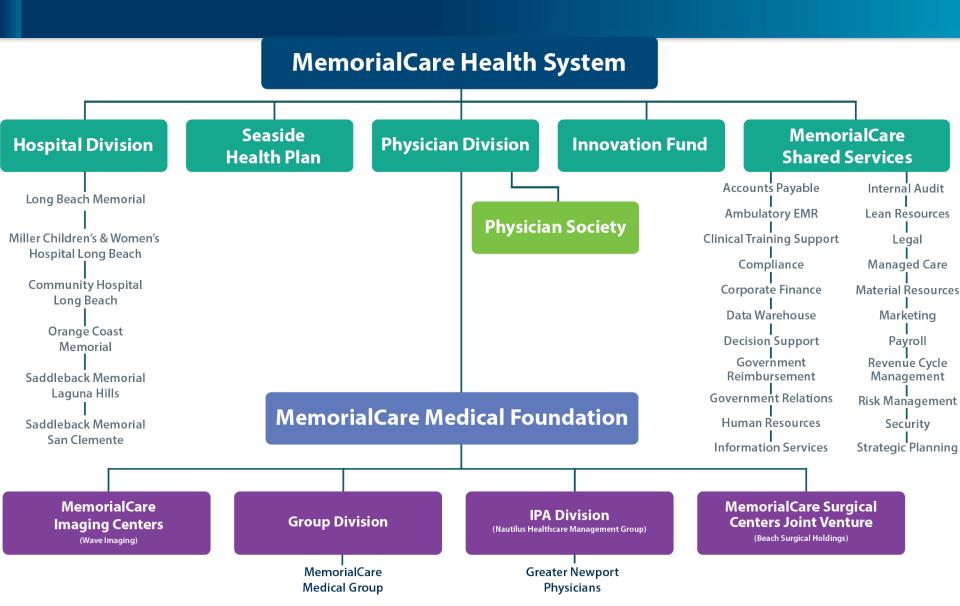
Team based care

Challenges

Successes

# Integrated Health System

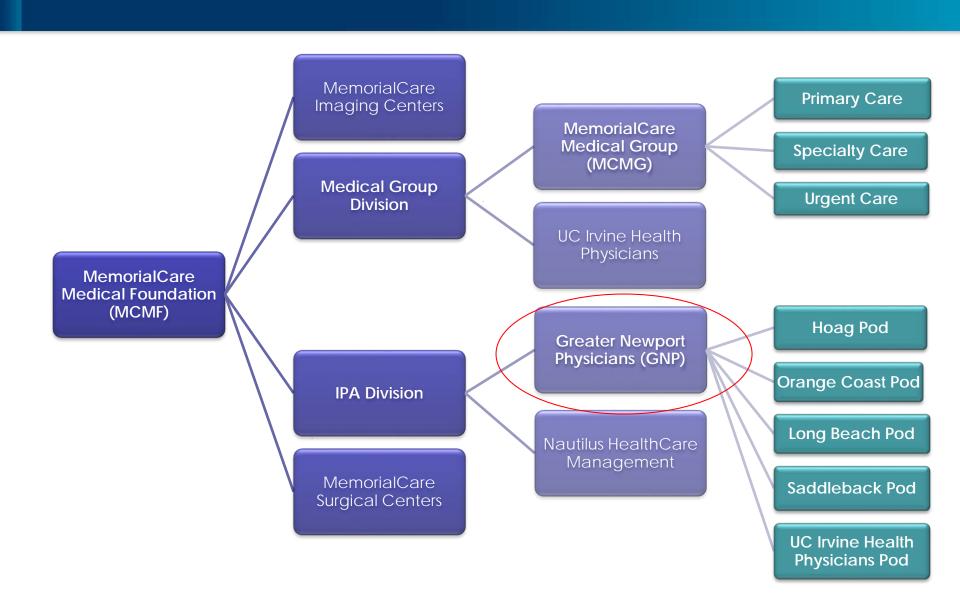






#### MemorialCare Medical Foundation







# **Independent Practice Association**



What they are?





How do they succeed?

How do you move the needle?





# **Greater Newport Physicians**



- Founded in 1986
- Professional Corporation
- 180 Primary Care Physicians
  - (90% exclusive)
- Over 500 Active Specialists
- 65,000 Commercial Patients
- 18,000 Senior Patients
- Philosophy- use carrots for performance incentives



# Team Based Care



## 3 Multidisciplinary Team Programs

- GNP Anticoagulation Center
- GNP Special Care Center (Post Discharge Clinic)
- GNP ACTIVE Diabetes Program

# Centrally located



#### Team members

 Hospitalists, Pharmacists, Clinical Social Workers, RN Case Managers

# Discharge Meds



Signature of Patient/Responsible Person)

On Discharge

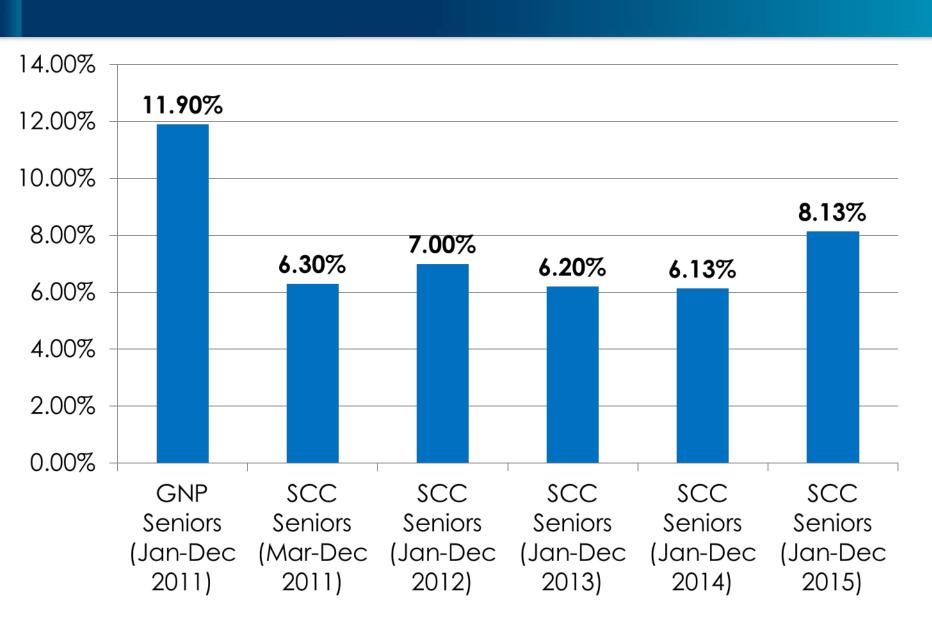
Medication/Reconciliation on Discharge

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## Lower Readmission Rates





#### MCMF Quality Measures Visibility Board

#### O Diabetes Control



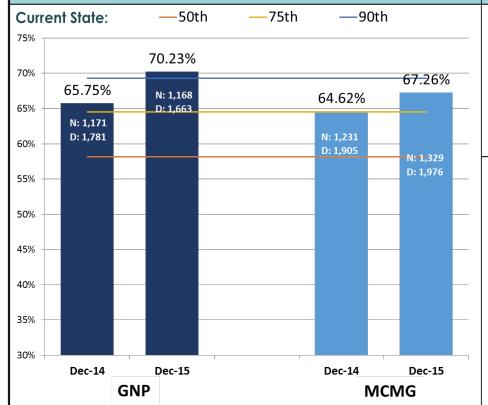
#### Target: 1 HbA1c<8

Percentage of members ages 18 to 75 with type 1 or 2 diabetes who had the most recent HbA1c lab result less than 8





Updated Jan 2016



#### **Key Analysis and Activities:**

- MCMG ongoing audits to capture missed services and patient outreach (letters).
- GNP monthly non-compliant patient lists to PCP
- MCMG Diabetes Care Team
- GNP ACTIVE Diabetes Program
- GNP & MCMG Physician quality incentive

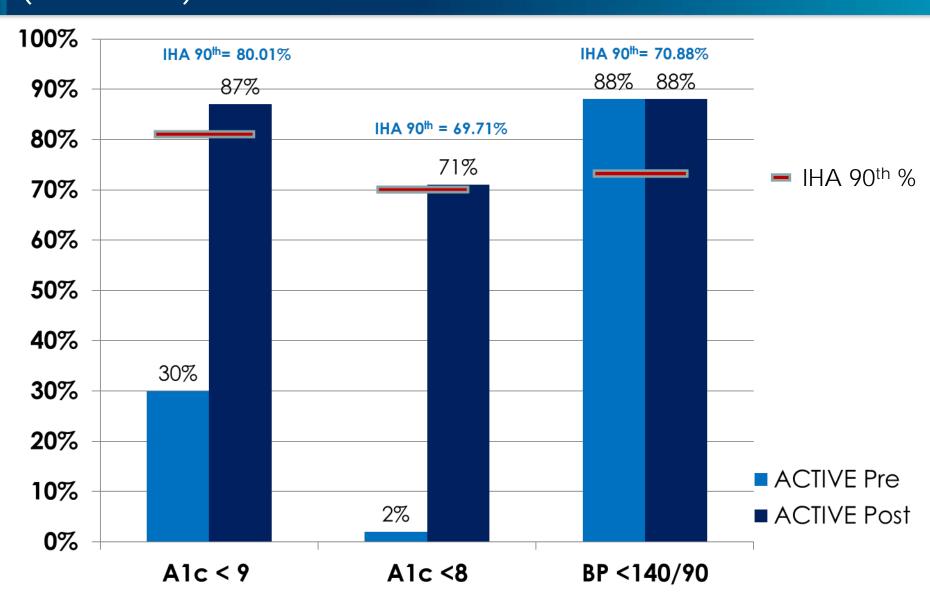
#### What We're Working On, Will See Next:

Initiative/ Tactic	Who	Target Date	Status					
Provider education	GNP MCMG	Fall	<ul> <li>Increase patient referral rate in diabetes programs</li> <li>Report out positive patient outcomes to Providers</li> </ul>					
Appointment outreach	MCMG MI Team	Fall	Pilot outreach and follow- up appointments for patients >8					
Expansion of Resources	GNP MCMG	2016	Add Dietitians to teams     Expand SPARK services to     MCMG					



# ACTIVE Diabetes Results (MY 2014)





### **GNP Honored for Diabetes Care**



## Department of Managed Healthcare

# Right Care Initiative

- Statewide Recognition and Prestigious Award
- Diabetes Good Control A1c <8</li>
- IHA 90<sup>th</sup> Percentile





# Challenges Current State # MEMORIAL CARES MEDICAL FOUNDATION



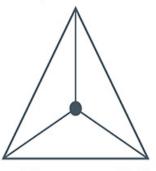
- Interview with Executives
  - What is most important?
    - Triple Aim (look to where we are able to create these programs)
      - Keep costs down so healthcare can be affordable
      - Improve the patient experience
      - Manage the population

#### ROI

- Looking for impact
- Limited resources
- Costs are increasing
- Reimbursement is decreasing
- Without earnings we won't exist

The IHI Triple Aim

**Population Health** 



**Experience of Care** 

Per Capita Cost